

# THE SECRET SOCIETY OF WOMEN WHO SAY NO

## Terms and Conditions of Purchase

*Quiet the Hive | Jane Galloway*



Quiet the **Hive**

Courageous · Inspired · Joyful · Confident · Curious

### Welcome

Hi, I'm Jane Galloway, founder of Quiet the Hive. I'm so glad you're considering joining The Secret Society of Women Who Say No. Before you purchase, please take a moment to read through the terms below - they set out what you're buying, what you can expect, and how we'll work together.

If you have any questions, do get in touch and I'll be happy to help.

Jane x

### Terms and Conditions

The terms and conditions set out below apply to your purchase of The Secret Society of Women Who Say No (referred to throughout as "the Secret Society" or "the workshop"), offered by Quiet the Hive. Please read them carefully as they affect your rights and liabilities under law and set out the terms under which Jane Galloway of Quiet the Hive ("I", "me" or "my") provides services to you as the purchaser. These terms are subject to any rights you have under consumer law to which I am bound and which cannot be waived.

### About the Workshop

The Secret Society of Women Who Say No is a 90-minute live workshop delivered via Zoom, designed to help women ditch the guilt, set boundaries that stick, and begin putting themselves on the to-do list. The workshop uses practical tools, scripts, and guided exercises to support you in navigating the patterns that make saying no feel impossible.

#### What's Included

Following successful purchase you will receive:

- Access to the live 90-minute workshop via Zoom
- The Secret Society Handbook (a downloadable PDF workbook)
- Thirty-day replay access to the workshop recording (see Replay Access below)

The workshop is designed to be completed in a single session. It provides practical strategies, scripts, and frameworks to help you begin saying no with greater confidence and less guilt. It is not a bespoke service and does not include individual coaching or personalised feedback.

The workshop has been developed for women aged 18 and over. Whilst previous participants have found the workshop to be genuinely useful and have experienced meaningful shifts, it is not possible to guarantee specific results. The value you gain will depend in part on your own engagement and willingness to apply what you learn to your personal circumstances.

Please note that the workshop is delivered entirely in English and no translations are provided.

### Replay Access

A recording of the workshop will be made available to you for 30 days from the date the live session takes place. After this period, the replay will be permanently deleted and will no longer be accessible. It is your responsibility to watch the replay within this window. No extensions will be

granted and no refunds will be issued on the basis of failing to access the replay within the 30-day period. I recommend booking in time to watch the replay within the time period. The workbook will be emailed to you. Please be sure to store this safely so that you always have access to that resource regardless of the replay window.

## Payment Terms

The cost of the workshop is £49. This is a one-off payment. All purchases are final. Please see the Refunds section below for further detail.

## Refunds and Cancellation

As you are purchasing access to a live digital event and downloadable digital content, you are only entitled to a refund in limited circumstances under consumer law. In purchasing the workshop, you are waiving your right to a refund unless statutory grounds for a refund are met.

There are no refunds available once access to the workshop or its materials has been granted, or once the live session has taken place - whichever is sooner. This includes circumstances where you were unable to attend the live session, as replay access is provided for this reason.

Should you believe there is a technical fault with any of the digital materials provided, please contact me at [hello@quietthehive.com](mailto:hello@quietthehive.com) and I will work to resolve this promptly.

## If the Live Session Cannot Go Ahead

In the unlikely event that the live workshop has to be cancelled or postponed, I will always aim to reschedule within 30 days of the original date and will notify you as soon as possible by email. If the session is rescheduled, you will be offered the choice to attend the rescheduled session or to receive a full refund. Please note that whilst I hope to run the Secret Society again in future, I am unable to guarantee that further live sessions will take place, and a rescheduled date may be your only opportunity to attend live.

If you would prefer a refund rather than attending the rescheduled session, please contact me at [hello@quietthehive.com](mailto:hello@quietthehive.com) within seven days of being notified of the cancellation and I will process this promptly.

## Intellectual Property

The Secret Society Handbook, workshop scripts, and all other materials provided as part of the workshop remain the intellectual property of Jane Galloway and Quiet the Hive at all times, including after purchase.

You are welcome to use the materials for your own personal development, but **you are not permitted to duplicate, reproduce, share, distribute, or sell them to any third party, whether for free or for payment. This includes sharing in online communities, on social media, or with colleagues or friends.**

## Privacy and Recording

Your privacy matters to me. I will keep your personal data confidential and will never share it with unconnected third parties. Your payment is processed securely by a third-party payment processor. I will receive your name and email address but will never have access to your financial information.

Please be aware that the live workshop session will be recorded for the purpose of providing replay access to participants. By attending the live session your name and image/video may be captured in the recording, which will be made available to other participants during the 30-day replay window. If you would prefer not to appear on camera, please switch off your camera and change your display name to "Attendee" with your initial - this allows me to still offer support during the session without capturing personally identifiable information.

For full details of how I manage your data, please see my privacy policy: <https://quietthehive.com/privacy-policy/>

## Feedback and Complaints

I'd love to hear how you found the Secret Society - both the glowing feedback and the constructive kind. If you have a complaint, please put it in writing to [hello@quietthehive.com](mailto:hello@quietthehive.com) and I will respond as soon as possible and within 14 working days.

## General

These terms constitute the entire agreement between us in respect of the workshop. I intend to rely on the written terms set out here.

If any provision of these terms is or becomes invalid, illegal or unenforceable, it will be modified to the minimum extent necessary to make it valid and enforceable. If such modification is not possible, the relevant provision will be removed. This will not affect the validity of the remaining terms.

These terms are governed by English law. The courts of England and Wales have exclusive jurisdiction over any matter or proceedings arising from your purchase of the workshop.